

**MEDICARE CROSSOVER CLAIMS ALERT**

March 6, 2019

Dear Provider,

We have great news for you! Community Heath Group (CHG) is now participating in the Medicare Crossover Claims Process through a *Coordination of Benefits Agreement (COBA)* with CMS. You no longer need to submit a claim to CHG for services rendered to individuals who have Medicare fee for service and Medi-Cal through CHG.

The process works as follows:

* You bill Medicare for services rendered.
* Medicare, as the primary payer, will issue a remittance advice to you and forward this information to CHG for coordination of benefits.
* CHG, as the secondary payer, will review the claim and remittance advice issued by Medicare and coordinate benefits accordingly.

There are certain services that are exempt from billing Medicare first; you may find this information on the link below. Please continue billing CHG directly for these services.

[**Medicare Non**-**Covered** Services: HCPCS Codes (medi non hcp)](https://files.medi-cal.ca.gov/pubsdoco/publications/masters-mtp/part2/medinonhcp_m00o02o03o04o06o07o08o11a02a04a05a06a07a08p00v00.doc)

[https://files.medi-cal.ca.gov/.../medi**non**hcp\_ m00o02o03o04o06o07o08o11a02a04a05a06a07a08p00v00.doc](https://files.medi-cal.ca.gov/.../medinonhcp_%20m00o02o03o04o06o07o08o11a02a04a05a06a07a08p00v00.doc)

[**Medicare Non**-**Covered** Services: CPT-4 Codes (medi non cpt)](https://files.medi-cal.ca.gov/pubsdoco/publications/masters-mtp/part2/medinoncpt_m00o03o04v00.doc)

[https://files.medi-cal.ca.gov/.../medi**non**cpt\_m00o03o04v00.doc](https://files.medi-cal.ca.gov/.../medinoncpt_m00o03o04v00.doc)

**This process does not apply to claims for services provided to our Cal MediConnect members. Continue submitting claims for services rendered to our Cal MediConnect members directly to CHG.**

Thank you for your continued support and partnership. If you have any questions, feel free to email Alma Palafox, Claims Manager, at almapalafox@chgsd.com.