

It is not too late to submit your encounters for 2016

Please check with your staff to ensure that we have received all data (encounter) for dates of service in 2016. We know that often, care is provided and for some reason the data doesn't reach us. It is critical to document all components of the member's visit in his or her medical record.

As a reminder, please submit encounters for visits in the form of claims no later than **March 01, 2017**.

Encounter submissions will assist in increasing HEDIS scores and will adequately reflect the care you provided your patients, our members. HEDIS scores are the measurement tool that our regulators use to determine if our members received the appropriate care.

If you have any questions or need assistance please don't hesitate to call Gabriela Rubalcava, HEDIS Manager at (619) 498-6535.

Thank you in advance for your cooperation.

