

Please circulate to others and file in your *Provider Manual* for future reference.

April 27, 2009

Community Health Group would like to take this opportunity to inform you that effective June 1, 2009, UCSD Medical Center and Thornton Hospital will no longer be contracted hospitals for Community Health Group. Our two organizations have worked closely together in the past and will continue to work together to address care for members as the need arises (i.e. burn care, fetal surgery).

We want to ensure that our members are treated at contracted hospitals to allow for appropriate physician communication, case management and continuity of care coordination. In addition, admissions to non-contracted hospitals result in exorbitant health care costs that impact all of us. They also place members at financial risk for non-emergent unauthorized care.

This letter is being sent to all of our contracted physicians and we are asking for your cooperation in referring our membership to one of Community Health Group's contracted hospitals. We are asking for your help and your assistance in reiterating this information to your staff to ensure that our mutual members receive medical care at one of our contracted facilities:

Scripps Mercy Hospital-Hillcrest	4077 Fifth Avenue, San Diego 92103
Scripps Memorial Hospital-La Jolla	9888 Genesee Avenue, La Jolla 92037
Sharp Memorial Hospital	7901 Frost Street, San Diego 92123
Rady Children's Hospital San Diego	3020 Children's Way, San Diego 92123
Scripps Mercy Hospital-Chula Vista	435 H Street, Chula Vista, 91910
Sharp Chula Vista Medical Center	751 Medical Center Court, Chula Vista 91911
Sharp Coronado Hospital	230 Prospect Place, Coronado 92118
Green Hospital of Scripps Clinic	10666 North Torrey Pines Road, La Jolla 92037
Scripps Memorial Hospital-Encinitas	354 Santa Fe Drive, Encinitas 92024

In connection with the Department of Managed Health Care's approval of our transition plan, Community Health Group will approve admissions to UCSD Medical Center and Thornton Hospital, if any of the following instances should occur:

- After the Termination Date, the Plan shall authorize access to the Terminating Hospitals for services, at no penalty or additional cost to an enrollee (nothing beyond the enrollee's applicable in-network co-pay or percentage co-pay and deductible), and at no penalty or additional cost to the enrollee's respective provider group, in the following instances:
 1. A medically necessary procedure cannot be scheduled at the Alternate Hospitals in a timely manner consistent with good professional practice.
 2. A medically necessary service is determined to be available only at the Terminating Hospitals.

- In accordance with the information submitted to the Department in connection with this transition plan, the Plan has acknowledged that burn care in San Diego County is provided only at the Terminating Hospitals. Accordingly, the Plan has agreed to continue to admit enrollees to the Terminating Hospitals for burn care (whether the admission occurs through the emergency room or otherwise), and to protect and hold these enrollees and their respective provider groups harmless for any amount above the applicable in-network co-payment, should a dispute arise between the Terminating Hospitals and the Plan with regard to the services.
- In accordance with the information submitted to the Department in connection with this transition plan, the Plan has acknowledged that fetal surgery in San Diego County is provided only at the Terminating Hospitals. Accordingly, the Plan has agreed to continue to admit enrollees to the Terminating Hospitals for fetal surgery, and to protect and hold these enrollees and their respective provider groups harmless for any amount above the applicable in-network co-payment, should a dispute arise between the Terminating Hospitals and the Plan with regard to the services.

Please contact Community Health Group's Provider Relations Department at (619) 498-6457 with questions, comments, or for additional information. Thank you for your cooperation and continued commitment to quality care.