

Please circulate to others and file in your *Provider Manual* for future reference.

June 24, 2009

CommuniCare Advantage (For Medi-Medis)

Community Health Group would like to remind our contracted specialists that as of January 2008, Community Health Group added a third product to our health plan, CommuniCare Advantage. This product is a Medicare Advantage Special Needs Plan (SNP) available to our members. Our SNP is designed for individuals who have both Medi-Cal and Medicare Parts A and B (Medi-Medis).

Most specialty physicians in our network elected to participate and signed a fee-for-service amendment and, therefore, are contracted with Community Health Group for this product. In fact, you may have already seen some of our CommuniCare Advantage members. At this time, we are asking for your help and assistance to ensure that CommuniCare Advantage members are not turned away.

If your staff is not sure about your practice's contract status for this Community Health Group product or you or your staff has any questions, please feel free to contact Provider Relations at (619) 498-6457 to clarify your participation. Training is available, both for group and individual practices, to better understand how benefits, authorizations, and claims are administered under this product.

More information is available through our provider manual which is posted online at www.chgsd.com. If you do not have an on-line password, please contact our Provider Relations Supervisor, Victor Gonzalez at (619) 498-6457 for further assistance.

We look forward to our continued partnership and the great service you provide our members. We thank you ahead of time and greatly appreciate your assistance.